

FTP assistance

Thu, Feb 22, 2024 at 9:15 AM

to: Tiffany Brown <tiffany.brown@trane.com>

Not sure if you or any of your clients have had this issue. Just trying to identify the next steps for correction. Can connect to the server with no issue.

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Status: Starting download of /sftp/TraneTechnologies_02_22_24_11_56.txt
Command: cd "/sftp"
Response: New directory is: "/sftp"
Command: get "TraneTechnologies_02_22_24_11_56.txt" "C:\Users\tschs20\TraneTechnologies_02_22_24_11_56.txt"
Error: File transfer failed
```

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